

Update Instructions

Updating the Firmware

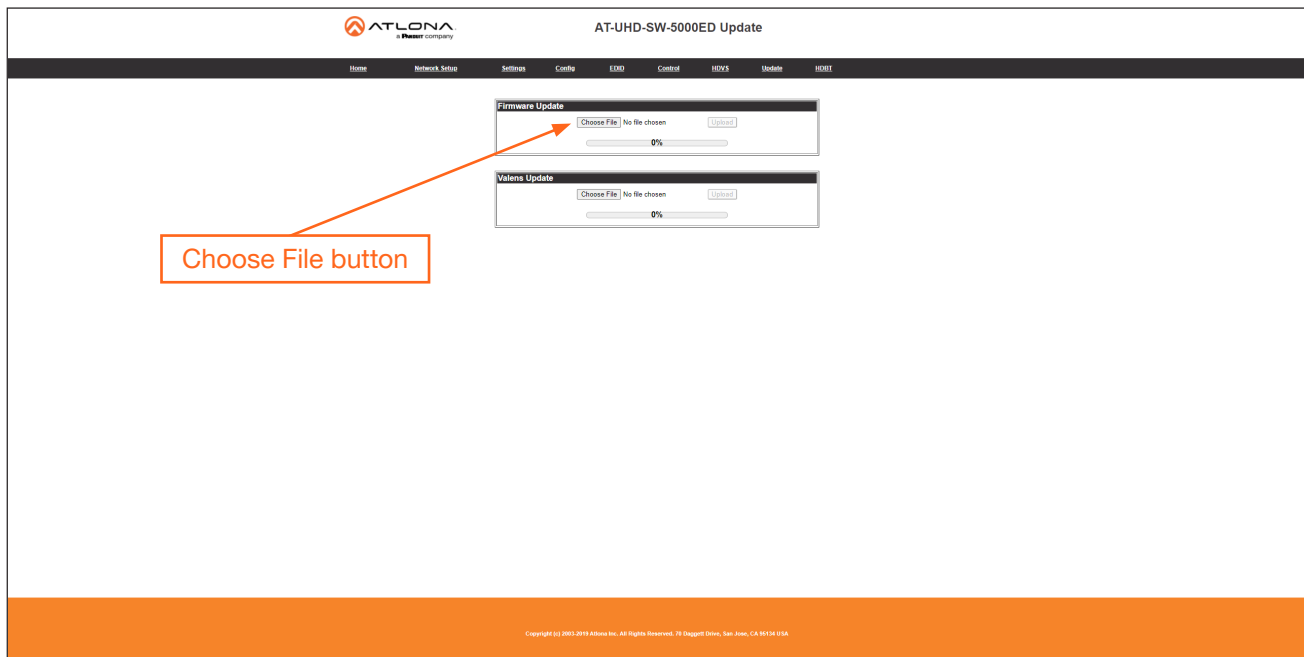
Updating the firmware can be completed using either the USB interface or the built-in web server. Atlona recommends using the web server for updating the firmware. However, if a network connection is not available, the AT-UHD-SW-5000ED firmware can be updated using a USB-A to USB mini-B cable.

Using the Web Server

Requirements:

- AT-UHD-SW-5000ED
 - Firmware file
 - Computer on the same network as the AT-UHD-SW-5000ED
1. Download the firmware file from atlona.com and extract the contents of the .zip file to a folder on the computer desktop.
 2. Connect an Ethernet cable from the computer, containing the firmware, to the same network where the AT-UHD-SW-5000ED is connected.
 3. Login to the web server. The default username and password are listed below:

Username: root
Password: Atlona
 4. Click **Update** in the menu bar, then click the **Choose File** button, under the **Firmware Update** section.
 5. Browse to the location of the firmware file, select it, and click the **Open** button.



6. Click the **Upload** button, under the **Firmware Update** section.

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7. A progress bar will be displayed during the update process. After the update is complete, and if a restart is required, the web server will display a prompt.



IMPORTANT: If performing a firmware update prior to version 1.1.0, a white screen will be displayed after the update process is complete. Power-cycle the unit to display the login screen.

8. The AT-UHD-SW-5000ED is now ready for use.

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Using the USB Interface

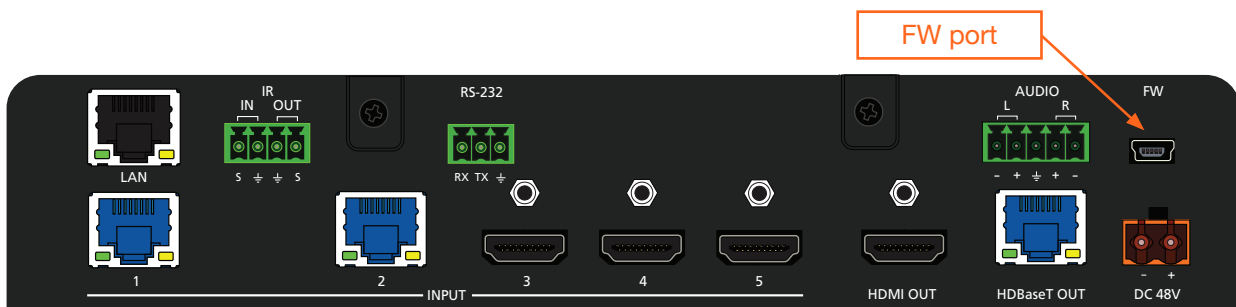
Requirements:

- AT-UHD-SW-5000ED
- Firmware file
- Computer with a USB port
- USB-A to USB mini-B cable

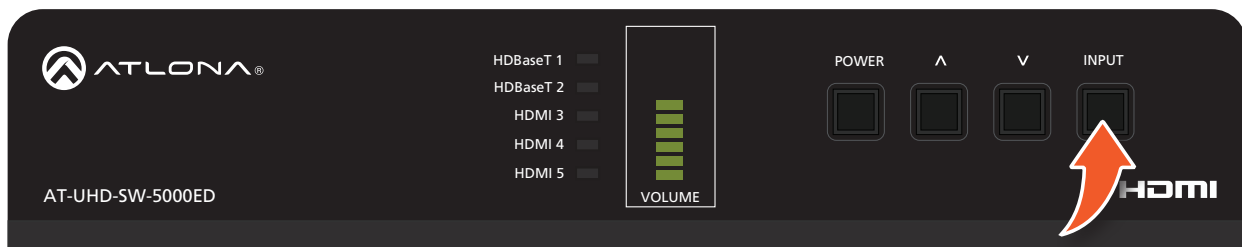


IMPORTANT: Microsoft Windows 10 does not support USB updating. Firmware updates must be performed [Using the Web Server \(page 1\)](#).

1. Download the firmware file from atlona.com and extract the contents of the .zip file to a folder on the computer desktop.
2. Disconnect power from the AT-UHD-SW-5000ED.
3. Connect the USB-A to USB mini-B cable between the computer and the FW port on the AT-UHD-SW-5000ED.



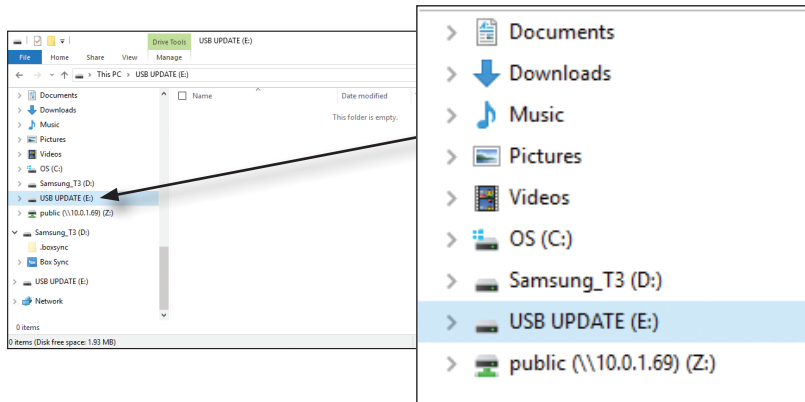
4. Simultaneously press and hold down the **INPUT** button on the front panel, while connecting the power supply to the AT-UHD-SW-5000ED. *Continue to hold down the **INPUT** key for five seconds AFTER the power supply has been connected.*
5. Release the **INPUT** key.



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- The USB UPDATE folder will be displayed.

If this folder is not displayed, automatically, select the USB UPDATE drive from Windows Explorer.



- Delete all files from the USB UPDATE drive, if any are present.
- Drag-and-drop the firmware file to the drive.
- After the file has been copied, disconnect the USB cable from both the computer and the AT-UHD-SW-5000ED.
- The firmware update process is complete and the AT-UHD-SW-5000ED is now ready for use.